

## RCS Updater



### Overview

The RCS Updater can be used to update multiple computers on the same network. This application works with Zetta® and RCSNews®.

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### Prerequisites

- Product (Zetta or RCSNews) previously installed (local or accessible from the network).
- Access using Port 3149 and 3150 to all computers that will be updated.
- Login for Product: Supervisor

## Install RCS Updater

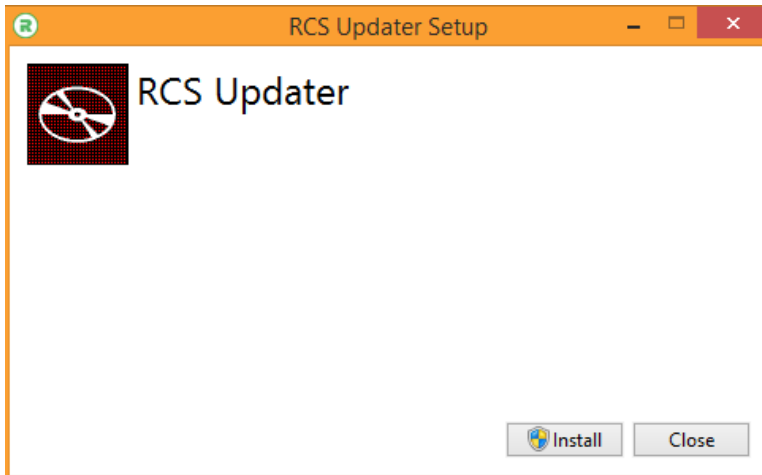


### Important Note!

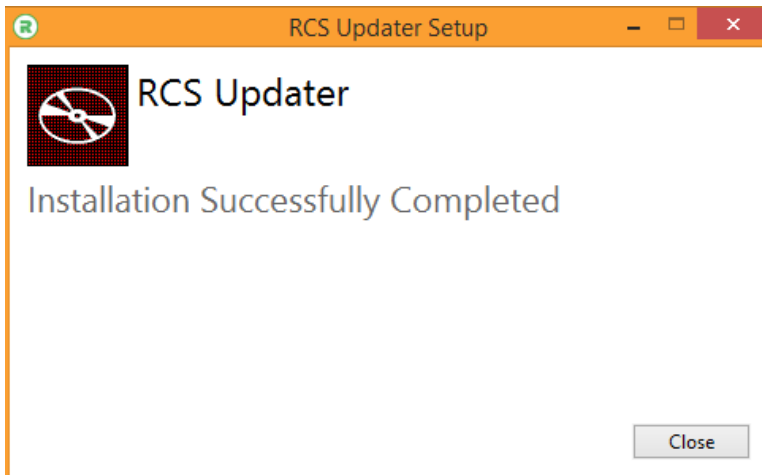
Install the RCS Updater to all computers that will be updated with the target Product. This is a one-time manual step. Future versions of the RCS Updater will be distributed to client machines when an update cycle is performed. Zetta installs the RCS Updater application when Zetta is initially installed to the computer. Locate the RCS Updater application in the RCS applications group of Windows.

Step 1 by Step 2 3 To install the RCS Updater, perform the following steps:

1. Launch the RCS Updater package.



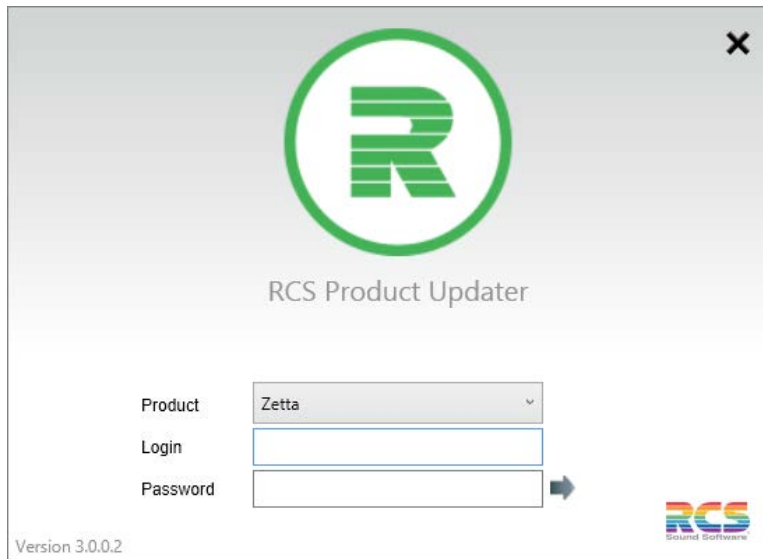
2. Click Install to begin the installation.



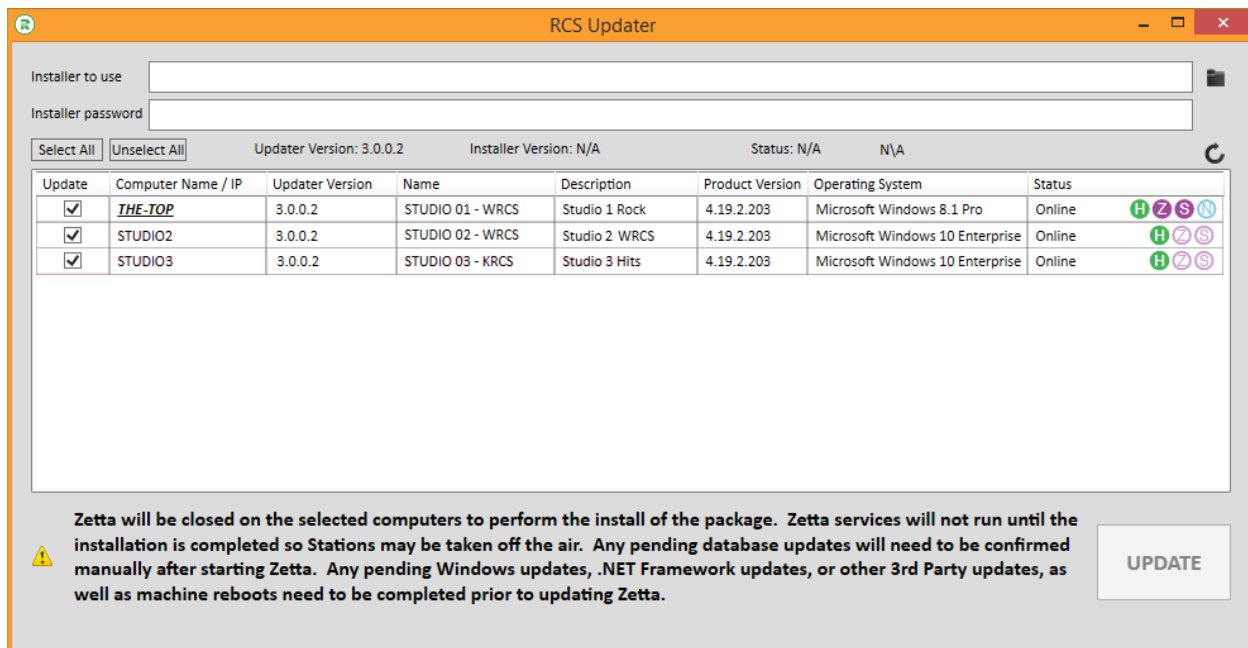
3. When the installer is finished, click Close.

## Launching the RCS Updater

Once RCS Updater is installed, launch the application  using the shortcut located in the Windows startup apps.



Use the Product drop-down to select the product that will be updated. Enter the Login name and password with access to that Product. Press Enter or use the arrow to the right of the Password field to open the RCS Updater window.



## Installer to Use

The Installer to use is the installation package for the Product selected. Use the browse button to locate the Installation package. Contact RCS Support for the latest version of the Product to be installed.

## Installer Password

The Installer password is the password needed to run the installer for the selected product. Contact RCS Support for the installer password for the version of the Product being installed.

## Select All/Unselect All

The Select All button is used to select all the computers in the list. This will put a check mark in the Update column for each computer in the list. The Unselect All will remove the checkmark from the Update Column for all the computers in the list.

## Computer list

The Computers listed in the RCS Updater application are the computers that are configured in the application for the Product selected. The grid shows the following fields for each computer in the list:

**Update** – The Update column shows a check mark for the computers that will be updated. Use the checkbox to select/deselect the computer for updating.

**Computer Name or IP** – The Computer Name or IP field shows the windows system name for the computer.









**Updater Version** – The Updater Version field shows the version of the RCS Updater that is installed on the computer found.

**Name and Description** – The Name and Description fields show the Name and Description of the Computer as configured in the target product.

**Product Version** - The Product Version shows the currently installed version of the Product on the computer.

**Operating System** – The Operating System field shows the version of the operating system found on the computer.

**Status** – The Status field shows the status of the computer and the applications found on the computer. This field will show any errors if the computer cannot be reached. Use the mouse to flyover the icons to see a tool tip of the status for each product found on the computer.

- **Helper app** – The Helper app is the RCS Updater Helper application the  icon will be shown when the helper application is running. The Status column will show this  icon when the Helper application is not running.
- **Zetta** – The Status column will show this  icon when the Zetta application is running. The Status column will show this  icon when the Zetta application is not running. The Status column will show this  icon when the Zetta Startup Manager is running. The Status column will show this  icon when the Zetta Startup Manager is not running.
- **RCSNews** – The Status column will show this  icon when RCSNews is running. The status column will show this  icon when RCSNews is not running.



### Important Note!


Product being installed must be closed on the selected computers to perform the installation. This includes any companion applications such as Zetta Startup Manager or RCSWire. This shutdown may take a Station off the air. Any application that was running before the update process will be restarted after the update is complete.

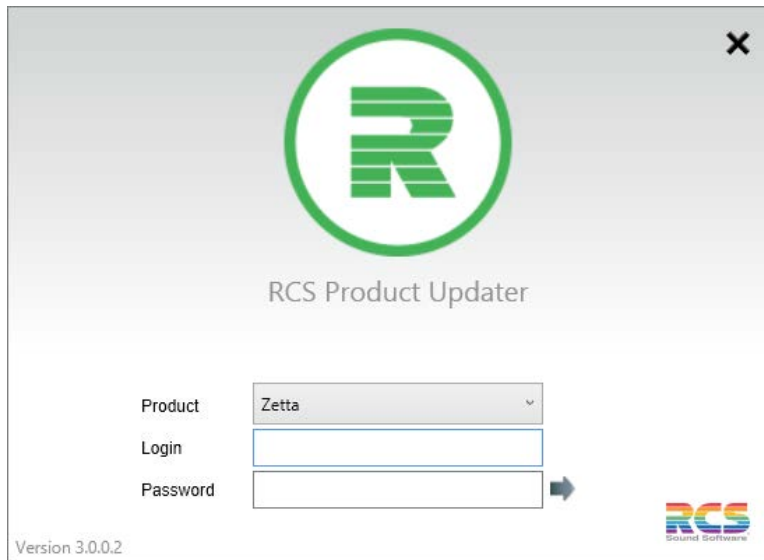
If Zetta and RCSNews are both running on the computer being updated, then both applications will be closed.

After the update process is complete the Status column will show if the update succeeded.

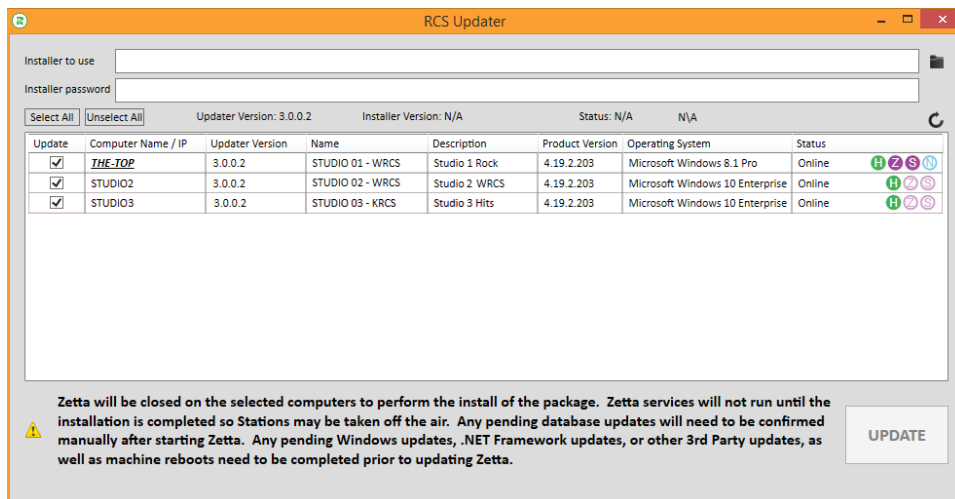
## Using the RCS Updater

Step 1 by Step 2 Step 3 To install the RCS Updater, perform the following steps:

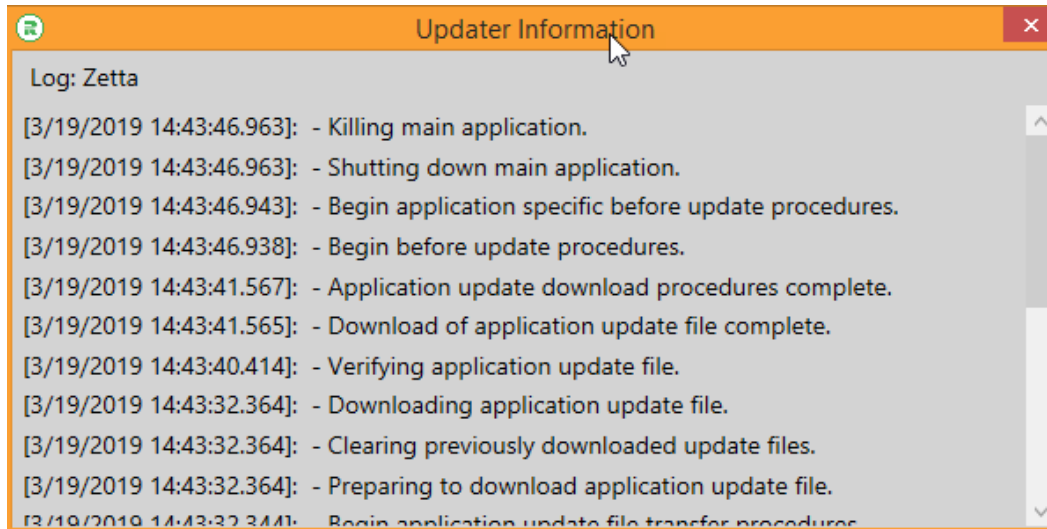
- Once RCS Updater is installed, launch the application  using the shortcut located in the Windows startup apps.



- Use the **Product** drop-down to select the product that will be updated.
- Enter a **Login** and **Password** of a user with Supervisor access rights to the selected Product.
- Press Enter or use the arrow to the right of the Password field to open the RCS Updater window.



- Type in the location of the installation package for the product selected. Optionally, use the browse button to the far right to browse to the location of the installer package.
- Type in the Installer password.
- Select the computer that is to be updated.
- Click **Update**. As the RCS Updater is processing the update the Update Log is shown on every computer that is being updated.



9. If any of the computers are running the selected product, the application will be closed by the updater. Any application that was running before the update process will be restarted when the update is complete.

For information and discussion about all of RCS' products, visit [www.rcscommunity.com](http://www.rcscommunity.com).  
For Technical Support questions contact us at +1 914 259 4900 or email us at [support@rcsworks.com](mailto:support@rcsworks.com)